Key Facts Statement

v1.0 November 2025

1. **Introduction**

1.1. Aurra Markets International Limited is authorised and regulated as a Saint Lucia International Business Company (referred to as “**Aurra**” or the “**Company**”) with the registration number 2025-00208 and is committed to conducting all business with every individual or entity (referred to as “**Client**”) in accordance with the highest standards of honesty, fairness, and fiduciary responsibility. The Company places each Client’s best interests at the forefront of every interaction, usage, and business decision.

1.2. This document covers important aspects such as the nature of the Contract for Difference (referred to as “**CFD**”), the risks involved, and the associated costs and fees. Additionally, this document allows the Client to make more informed decisions based on a thorough understanding of the product’s characteristics and implications.

1.3. This document is deemed to be reviewed in conjunction with the Company’s Client Agreement and any other policies that are published, and the Client is considered to have accepted the clauses as stipulated forthwith.

1.4. The information presented within this document is crucial and will be binding upon the Client. Further legal terms that govern our relationship are outlined in the Client Agreement.

2. **Products and Features**

2.1. Contract for Difference (CFD)

2.1.1. A type of agreement between two parties, commonly referred to as the "buyer" and the "seller." This agreement dictates that one party will pay the other based on the difference between the market price at the start and end of a trade, after accounting for any related costs and fees. If the difference is favourable, the buyer makes the payment; if it’s unfavourable, the seller makes the payment. CFDs are traded directly between parties, outside regulated exchanges, meaning the Company always acts as the counterparty to the Client’s trades, and any CFD trade with the Company can only be concluded with the Company itself. By trading CFDs, you gain exposure to an underlying asset such as a stock, commodity, currency, or index. However, you do not own the actual asset; instead, your profit or loss is determined by how its price fluctuates.

3. **Underlying Risks**

3.1. This section does not comprehensively outline all the risks tied to the products; it focuses on highlighting the most critical risks associated with trading them.

3.1.1. **Leverage**

3.1.1.1. Trading these products allows for high leverage due to low margin requirements, which can amplify both gains and losses. Leverage means that even small market fluctuations can result in significant profits if the market moves in your favour. However, the same fluctuations can lead to substantial losses if the market moves against the Client.

3.1.2. **Foreign Exchange Risk**

3.1.2.1. Products denominated in foreign currencies may lead to rapid and significant changes in the Client's account value, potentially requiring the Client to provide additional margin, sometimes with little or no prior notice.

3.1.3. **Margin Requirement**

3.1.3.1. The Client is required to provide margin before initiating a Margin FX Contract or CFD position. Additionally, the Client may need to provide further margin before the position is closed.

3.1.3.2. Failure to meet margin requirements, even with minimal or no notice, may result in the closure of some or all contracts or positions without prior notification. Additionally, an Imperfect Hedge does not guarantee a margin call but grants the Company the authority to close any open positions at their discretion.

3.1.4. **Stop Loss and Take Profit Order**

3.1.4.1. Within the Company's trading platform, the Client has the option to set Stop Loss or Take Profit orders. However, their effectiveness cannot be guaranteed. Market volatility and unexpected events may lead to these orders being rejected or executed at the next available price, which could be less favourable than the price initially specified.

3.1.5. **Operational Risks**

3.1.5.1. Operational risks are an inherent part of every margin FX Contract or CFD offered through the Company's trading platform.

3.1.5.2. These risks may arise from disruptions in processes such as communication systems, computer networks, or external events, potentially causing delays in transaction execution and settlement.

3.1.5.3. The Company is not liable for any losses resulting from delays, errors, or failures in operational processes beyond its control, including issues with the online trading platform or data provided by third parties.

3.1.6. **Corporate Actions**

3.1.6.1. Corporate Actions may influence the value of the Client's position, creating potential risks. If a Corporate Action takes place, the Company will evaluate and make any necessary adjustments to address the dilutive or concentrative effects of the event. This is done to maintain the economic value of the position as it was prior to the event or to reflect the impact on the position. These adjustments will be applied from a date we reasonably deem appropriate.

3.1.7. **Execution Risk**

3.1.7.1. Price quotes for trading our products are indicative and subject to the actual market price at the time your order is executed. Although Aurra strives to execute orders effectively, there is no guarantee they will be completed at the exact price you specify. This phenomenon, referred to as "slippage," often occurs during periods of heightened market volatility, such as fundamental news releases or market "gaps," where rapid price changes make order execution challenging.

3.1.7.2. The execution of the Client's order is influenced by the available liquidity across price levels. If the market experiences significant movement or liquidity is depleted, the order may be executed at the next available price rather than the desired price.

3.1.8. **Trading Platform Risk**

3.1.8.1. The Client is responsible for ensuring access to the trading platform by providing and maintaining the necessary equipment, such as a computer, modem, or communication line. While internet services are generally reliable, technical disruptions or other issues may hinder or block access. If the Client cannot connect to the platform, the Client may be unable to execute trades in the Company’s products, which could result in financial losses.

3.1.8.2. During extraordinary events, such as global crises or severe market disruptions, the Company may temporarily suspend the platform's operations. In such situations, the Company reserves the right to close open positions at its discretion and at prices deemed reasonable, even without prior notice.

4. **Obligations**

4.1. The Client is required to thoroughly review and comprehend the terms outlined in the Client Agreement prior to opening an account.

4.2. The Client must ensure that sufficient funds are available in their account to meet all margin call requirements as specified by the Company.

4.3. In the event of a negative account balance, the Client is obligated to deposit additional funds promptly to restore the balance to zero or a positive figure.

4.4. The Client is responsible for actively monitoring their accounts and open positions to ensure compliance with the Client Agreement and any Applicable Laws.

4.5. Client shall not engage in trading activities that breach the terms of the Client Agreement or violate any prevailing regulatory requirements.

5. **Account Verification and Requirements**

5.1. When applying for an account or during the course of the business relationship, the Client must provide accurate and complete identity, address, proof of funds, and other requested information.

5.2. The Client is required to comply with all applicable laws, including but not limited to regulations related to financial crime prevention and anti-money laundering.

5.3. The Company reserves the right to assess the suitability of margin trading activities for the Client based on the information provided.

6. **Market Manipulation**

6.1. The Client is strictly prohibited from participating in activities that manipulate market prices, distort financial markets, or breach regulatory standards.

6.2. The Company is obligated to report any suspicious or unlawful market activities, including insider trading, to relevant regulatory bodies.

7. **Contract Breach**

7.1. Either party has the right to terminate this Agreement by providing written notice, without affecting any accrued rights or obligations.

7.2. Upon termination, the Company may act to protect its interests and those of its counterparties, including managing open trades.

7.3. Termination may also result from a breach of the Agreement or an Event of Default.

8. **Force Majeure**

8.1. In the event of unforeseen circumstances outside the Company's control—such as technical failures, natural disasters, or significant external events—the provision of services may be disrupted ("Force Majeure Events").

8.2. During such events, the Company's obligations under this Agreement will be temporarily deferred until normal operations can resume.

9. **Complaint Handling Procedure**

9.1. The Client with concerns or dissatisfaction regarding services is encouraged to reach out to the support team through the Company's contact page.

9.2. Full details of the complaint resolution process are available in the Complaints Handling Procedure Policy accessible on the Company's website.

10. **Amendments**

10.1. All clauses within this document are subject to periodic updates and the Client is deemed to acknowledge any modifications to this document after the updated copy is made available to the public at any medium.

10.2. Should inconsistency arise between different language version of all policy, terms and conditions or agreements, the English version shall supersede and prevail.

11. **Enquiries**

11.1. For enquiries with regards to this document, the Client may contact the Company by emailing dedicated customer support at support@aurra.markets.